



Placement-Oriented Career Opportunity with Bigfix Gadget Care LLP

Job Title: Telecaller – Airtel

Location: Chennai

Department: Customer Service

Reports to: Team Leader / Supervisor

About Us

Bigfix Gadget Care LLP is a leading provider of device care solutions, specializing in end-to-end managed services for Original Equipment Manufacturers (OEMs), Large Format Retailers (LFRs), and insurance companies. Our offerings include device protection, warranty solutions, and comprehensive repair services across multiple device categories, including smartphones, laptops, home appliances, and electric mobility devices. We are committed to delivering high-quality services and are seeking skilled professionals to join our team in Chennai.

Key Responsibilities

- Handle inbound and outbound calls, addressing customer inquiries and providing information.
- Promote Airtel's telecom products and services effectively.
- Achieve daily, weekly, and monthly sales targets through effective communication.
- Maintain and update customer databases with accurate call details.
- Collaborate with the sales team to enhance customer experience and meet objectives.

Required Skills & Qualifications

- Minimum qualification: 12th Pass or Graduate.
- Excellent verbal communication skills in Tamil and English (additional languages are a plus).
- Basic computer skills and familiarity with CRM software.
- Strong persuasion and negotiation abilities.
- Ability to work in a fast-paced, target-driven environment.

What We Offer

- First-hand exposure to startup HR operations and business practices.
- Opportunities for professional development and career advancement.
- Collaborative work culture with supportive leadership.
- Competitive salary and performance-driven incentives.

How to Apply

Send your resume with the subject line "Application – Telecaller" to hr@bignetwork.in.