



Placement-Oriented Career Opportunity with Bigfix Gadget Care LLP

Job Title: Mobile Repair Technician
Location: Chennai
Department: Service Operations
Reports to: Service Center Manager

About Us

Bigfix Gadget Care LLP is a leading provider of device care solutions, specializing in end-to-end managed services for Original Equipment Manufacturers (OEMs), Large Format Retailers (LFRs), and insurance companies. Our offerings include device protection, warranty solutions, and comprehensive repair services across multiple device categories, including smartphones, laptops, home appliances, and electric mobility devices. We are committed to delivering high-quality services and are seeking skilled professionals to join our team in Chennai.

Key Responsibilities

- Diagnose and repair hardware and software issues in mobile devices.
- Perform front-end and hardware-level repairs as required.
- Interact with customers to understand their device issues and provide solutions.
- Ensure all repairs are completed in a timely and efficient manner.
- Maintain accurate records of all repairs and services provided.
- Adhere to company policies and safety standards during all repair processes.

Required Skills & Qualifications

- Possession of an NSDC or equivalent institutional certificate in mobile repair.
- Own mobile phone preferred for testing and diagnostics.
- Proficiency in hardware and software repair of various mobile brands and models.
- Strong problem-solving skills and attention to detail.
- Excellent customer handling and communication abilities.
- Ability to work independently and as part of a team.

What We Offer

- Competitive salary and performance-driven incentives.
- Opportunities for professional development and career advancement.
- Collaborative work culture with supportive leadership.
- Exposure to a wide range of mobile repair technologies and brands.

How to Apply

Send your resume with the subject line “Application – Mobile Repair Technician” to hr@bignetwork.in.